

## Quality Policy of Institute of Pharmacovigilance

In line with the ISO 9001:2015 Quality Management System, the Director of The Institute of Pharmacovigilance together with the Board declare and make public this Quality Policy as an essential document describing the expected attitudes and behaviours of all staff members.

The Institute of Pharmacovigilance, z.ú. is incorporated in the Czech Republic as non-profit organisation and is governed by its Articles of Association and QMS.

Institute is entering in partnerships with many international organisations and is banded by contracts, memorandums of understanding and similar documents. QMS must support compliance with these agreements and international standards as applicable.

Our Vision is to elevate pharmacovigilance profession.

Our Mission is to develop Pharmacovigilance profession by setting standards of Career Framework, expected competence and trustworthy Global Pharmacovigilance Professional Certification. By improving the competency of pharmacovigilance professionals, we enhance performance and recognition of the whole pharmacovigilance discipline. Develop global standards of core competencies in pharmacovigilance profession and to run certification program of all pharmacovigilance roles and levels of seniority.

All staff members understand the high importance of quality for the success of the set goals and know their role and position in the establishment of the quality management system.

The Director and Board expect from all staff members continuous improvement of their knowledge, skills and attitudes, including their loyalty, confidentiality and overall professionalism.

The institute strictly controls quality of cooperating experts contributing positively to high quality of the provided services, and makes sure, that all suppliers of the products and services are highly performing.

The Quality Management System should fully meet the practical needs of the Institute and is continuously improved to ensure it serves as an effective tool supporting all processes in the organization.

From this policy, quality objectives and targets are developed. The Director and Board commit adequate resources to support Quality Management System within the Institute and create environment supporting fulfilment of this Quality Policy.

Date: 16/9/2021

  
Signed by Jan Petracek, Director